



Amadeus Solutions

Internship: CMDB data quality analysis & improvement (m/f)

Amadeus is the world's leading provider for IT solutions to the travel and tourism industry managing the distribution and selling of travel services. As a market leader we are setting industry standards, as an employer we are offering challenging tasks for talented employees in a strong, globally orientated team with unique intercultural competencies. Amadeus has close to 9.000 employees worldwide, representing more than 100 nationalities.

Description of the internship

Tasks:

- Update configuration items (CIs) in the Amadeus Configuration Management Database (CMDB), based on the information given in the relevant sources.
- Populate the CI Catalog in the Amadeus CMDB based on the results of the appropriate query.
- Update/create Service Model relationships, based on the provided requirements.
- Follow-up on data quality issues, e.g. contacting the CI owner if information is not given in the relevant change request.
- Document and prepare the export of outstanding information in legacy databases.
- Document the required CI types for a Functional Model in the Amadeus CMDB.
- Prepare XML documents/Excel sheets for mass upload of data into the Amadeus CMDB.
- Follow-up trouble tickets and change requests related to the information in the Amadeus CMDB.

Additional tasks if the relevant skills are available:

- Write SQL queries against the CMDB and other databases.
- Write small scripts to automate parts of the tasks above.

Required skills

- General computer/IT knowledge
- Good MS Office (Word, Excel) experience
- Fluent in English (reading and writing)

Desirable:

- Basic Database/SQL knowledge
- Programming/scripting skills
- XML

Become part of a world-class company offering excellent development opportunities and an international working environment.

Amadeus Data Processing GmbH

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